



Recovery with Equity Taskforce

Research Findings

OCTOBER, 2020





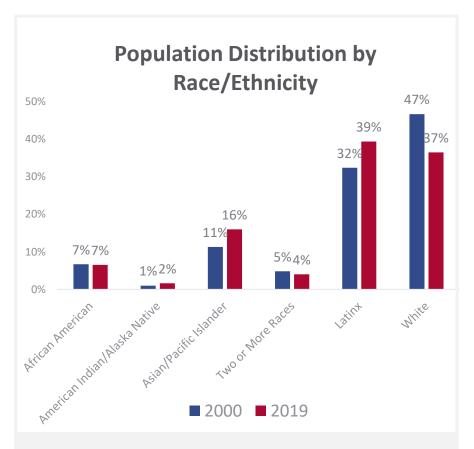
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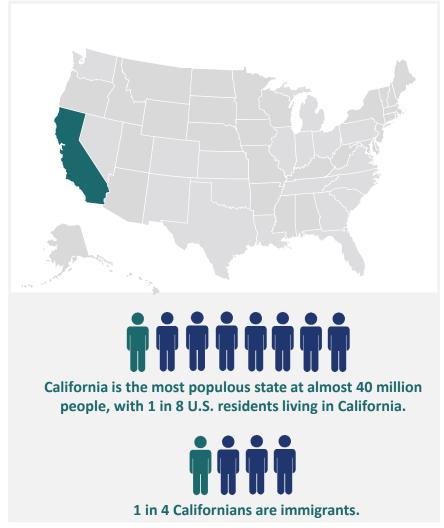


1 | Statewide Data

California is the most populous state in the nation and is highly diverse, with 63% people of color and 27% immigrants

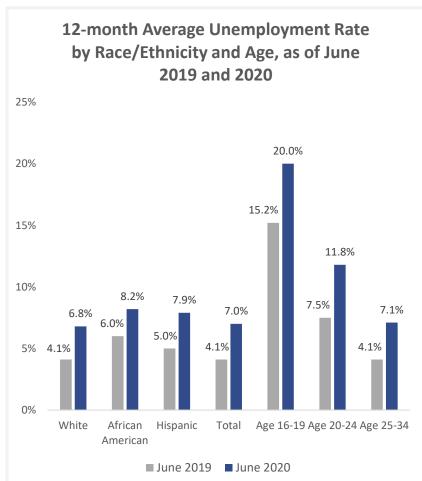


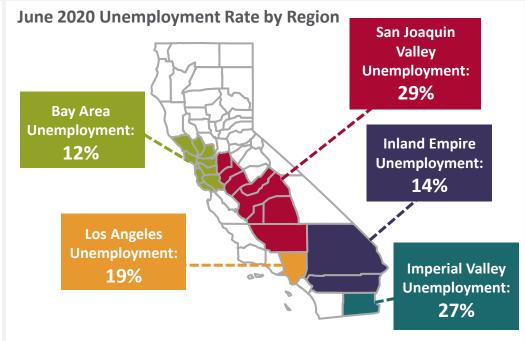
Latinx residents are the most populous racial/ethnic group in California, surpassing White residents in the last decade.





California has the 5th highest unemployment in the nation, and Black and Latinx residents as well as inland residents face particularly high unemployment





San Joaquin Valley and Imperial Valley are at 29% and 27% unemployment respectively, which are depression-level rates.

California has the fifth highest unemployment in the nation.

Black and Latinx residents face higher unemployment rates than their White counterparts.



Note: In our research and equity frameworks we generally prefer the terms "Latinx" and "Black," but some data sources still use the terms "Hispanic," "Latino," and "African American." We keep the original term from the original data source in order to maintain fidelity to the data, for example, in the graph above.

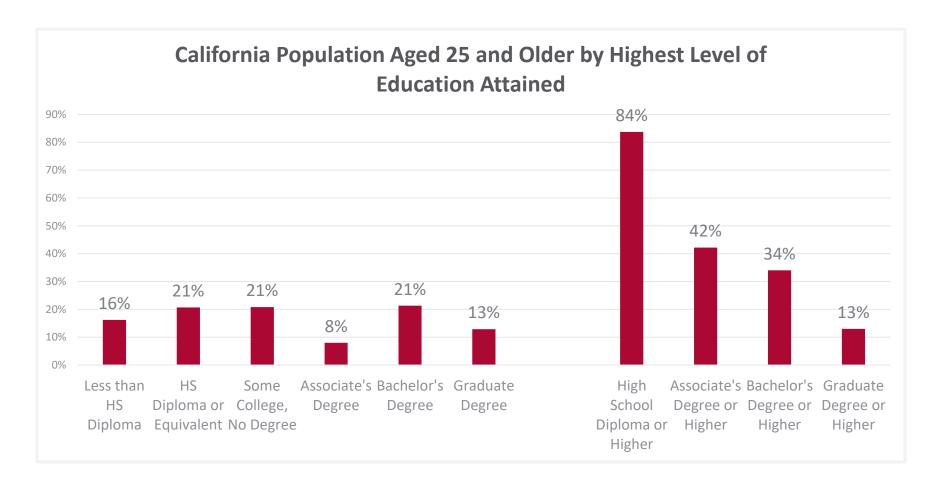
Most of the fastest-growing occupations in California require postsecondary education: a workforce credential, Associate's degree, Bachelor's degree or higher

Fastest-growing Occupations in California	Projected Increase in Job Openings	Education Required	Median Annual Wage
Solar Photovoltaic Installers	65%	High school diploma or equivalent	\$47,995
Statisticians	41%	Master's degree	\$109,663
Physician Assistants	34%	Master's degree	\$127,456
Information Security Analysts	33%	Bachelor's degree	NA
Personal Care Aides	32%	High school diploma or equivalent	NA
Nurse Practitioners	31%	Master's degree	\$132,748
Health Specialties Teachers, Postsecondary	30%	Doctoral or professional degree	\$107,896
Software Developers, Applications	29%	Bachelor's degree	\$123,085
Speech-Language Pathologists	29%	Master's degree	\$95,056
Physical Therapist Assistants	29%	Associate's degree	\$71,713
Operations Research Analysts	28%	Bachelor's degree	\$97,293
Respiratory Therapists	28%	Associate's degree	\$84,178
Cooks, Restaurant	28%	No formal educational credential	\$31,335
Diagnostic Medical Sonographers	28%	Associate's degree	\$100,174
Phlebotomists	27%	Postsecondary non-degree award	\$45,982
Physical Therapist Aides	26%	High school diploma or equivalent	\$29,511
Tile and Marble Setters	26%	No formal educational credential	\$52,702
Floor Layers, Except Carpet, Wood, and Hard Tiles	25%	No formal educational credential	\$53,104
Medical Assistants	25%	Postsecondary non-degree award	\$38,772
Market Research Analysts and Marketing Specialists	24%	Bachelor's degree	\$71,900



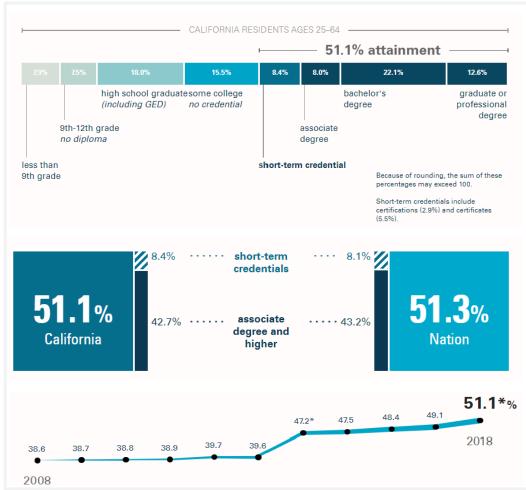
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Yet only 42% of residents 25 or older hold an Associate's degree or higher, and only 34% hold a Bachelor's degree or higher (slightly above the national rate of 32%)





When workforce credentials are added into the educational attainment rate, California is estimated to have 51% attainment according to data from the Lumina Foundation



Due to California's decentralized data systems, analyses of educational attainment can vary. The Lumina Foundation's analysis on this slide is similar to our own, though with some variations in the data.

Importantly, the Lumina Foundation's analysis of California's attainment rate includes **8.4% of Californians with short-term credentials**, which should be included in postsecondary attainment calculations. This brings California up to **51% attainment, which matches the nation's average**.

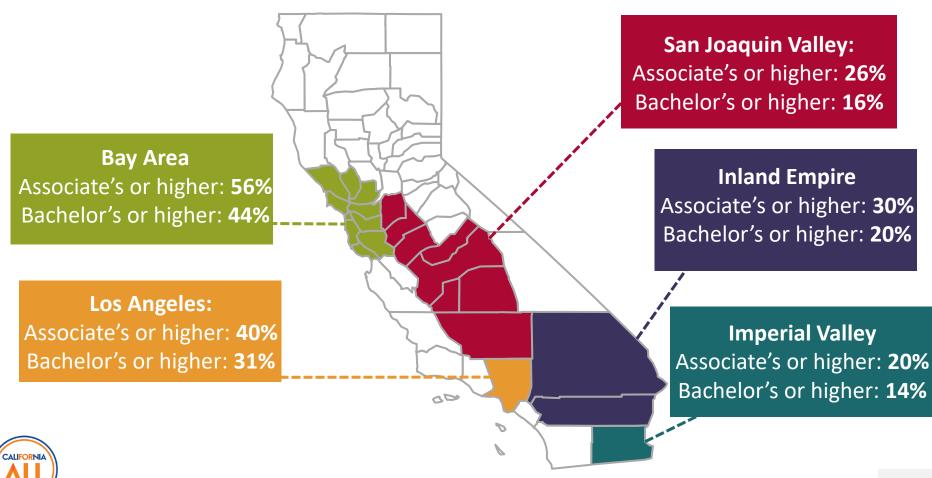
While California's attainment rate has been rising over time, the state will need to do more to become a leader in the country. In particular, the following slides describe significant regional, racial/ethnic and other disparities in attainment.



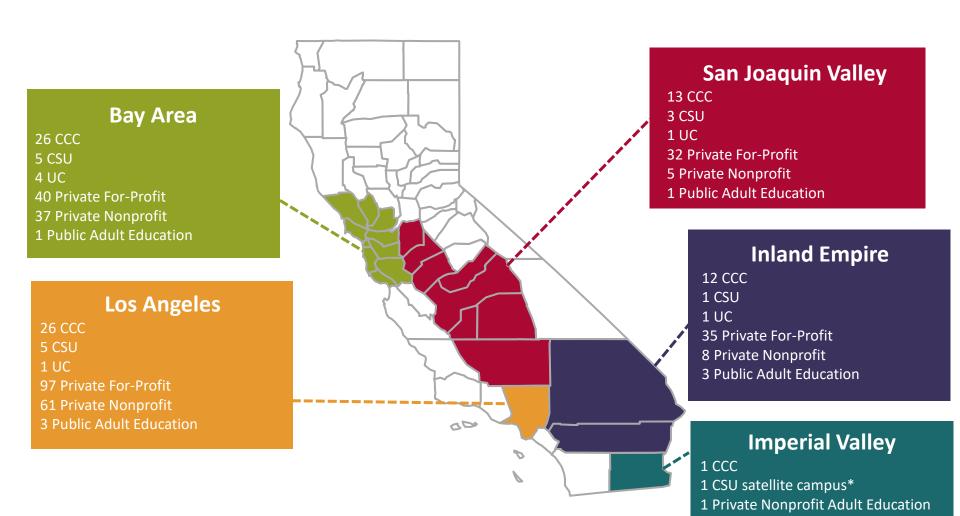
Image; The Lumina Foundation (2020)

Gaps in educational attainment exist regionally, with coastal regions far exceeding inland regions in percentage of residents with postsecondary degrees; this trend mirrors socioeconomic disparities between the coastal and inland regions

Percentage of Population Aged 25 and Older with Associate's and Bachelor's degrees or higher



The inland regions have fewer options for postsecondary education compared to their geographies and populations

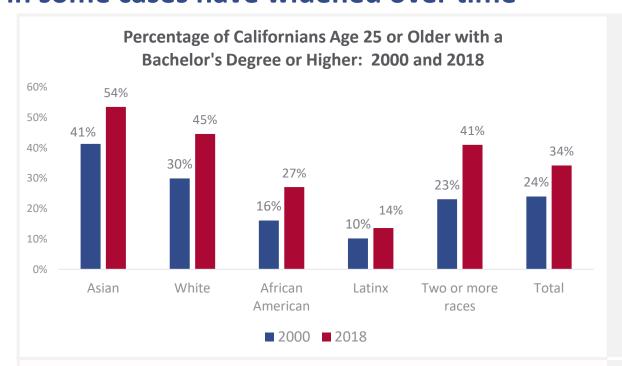




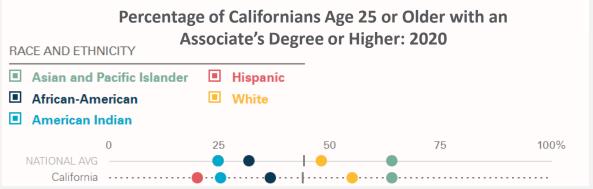
*This campus does not count as a separate institution for purposes of reporting, but we include it here to indicate that there is an additional

higher education option in this region.

Gaps in educational attainment also exist by race and ethnicity, which in some cases have widened over time



According to our analysis of U.S. Census data, the largest gap in attainment of a *Bachelor's* degree or higher exists between Asian and Latinx students.



According to the Lumina Foundation's analysis, the largest gap in attainment of an Associate's degree or higher also exists between Asian and Latinx students.



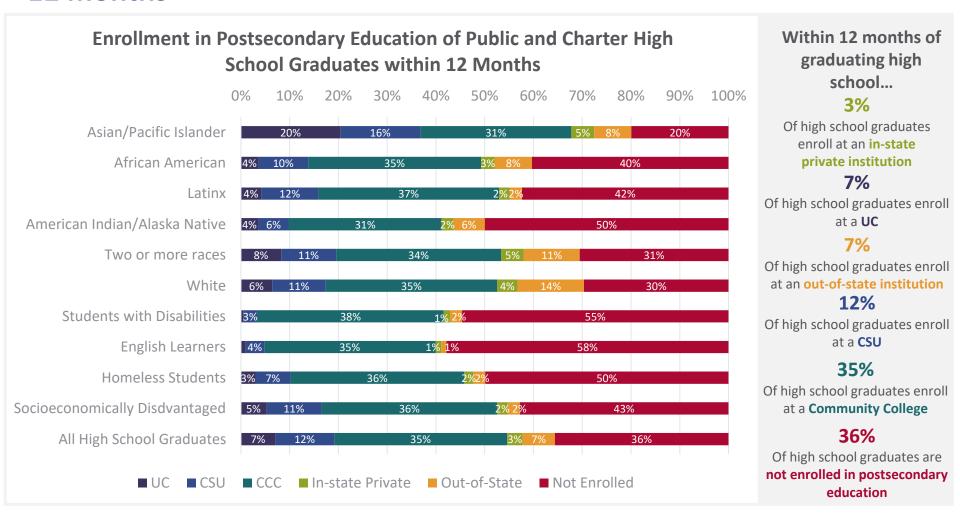
Image; The Lumina Foundation (2020)

Half of California high school students complete the A-G requirements necessary for admission to UC and CSU; Black, Latinx, Pacific Islander and Indigenous student groups complete A-G at lower rates

Female 56% Gender Male 45% Asian **75% Filipino** 67% 55% Two or more races White 55% Race unknown 49% Race/Ethnicity A-G Latinx 44% coursework African American 40% completion, Pacific Islander 40% required for American Indian/Alaska Native 31% admission to **UC and CSU** Socioeconomically disadvantaged 43% Migrant youth 31% **Other Student** Homeless youth 29% **Characteristics English learners** 26% Foster youth 20% Students with disabilities 18% **Total** Total **51%**

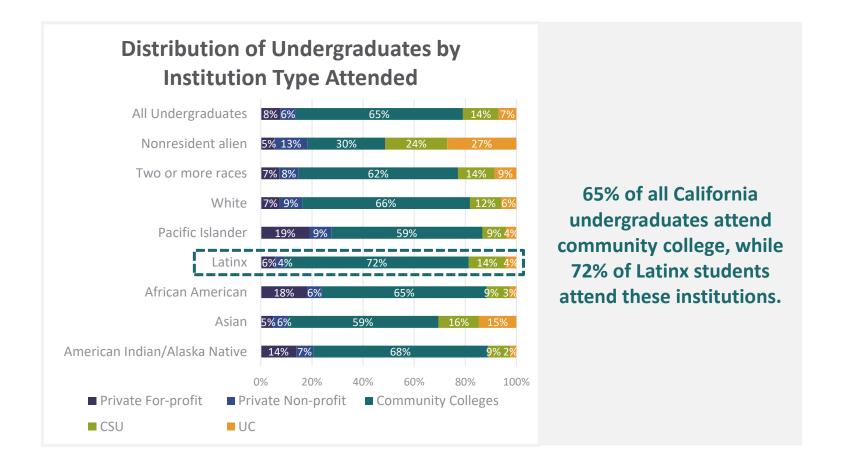


Black, Latinx, Indigenous and other priority student groups are significantly less likely to enroll in postsecondary education within 12 months





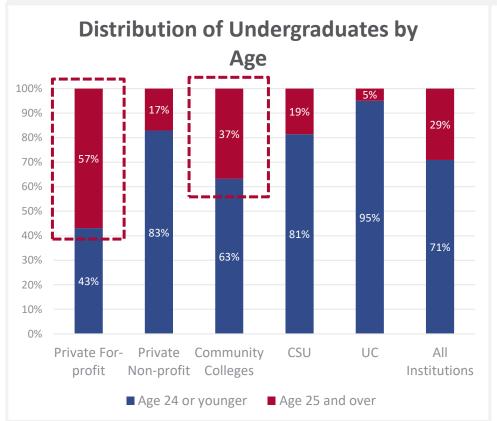
For students who do enroll in postsecondary education—either directly after high school, or later—Latinx students are more likely to attend community college than other students

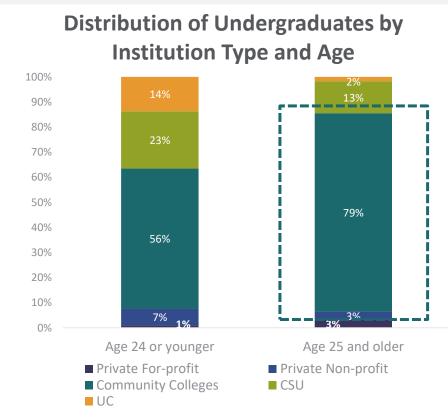




Close to 1/3 of California's postsecondary students are 25 or older, and these students are over-represented at private for-profit institutions and community colleges

While older students make up 29% of overall undergraduate enrollment, they make up 57% of enrollment at private for-profit institutions and 37% of enrollment at community colleges.







In terms of college affordability, the lowest-income California students face greater expenses despite Cal Grant and other aid

The lowest income students in the state spend significantly larger portions of their family incomes paying for postsecondary education than higher-income students.

This is in part due to high nontuition costs of college attendance not always covered by financial aid like food, books, technology, housing, childcare, and transportation. For lowincome students, these expenses can be a bigger chunk of their overall income compared with higher-income students.



Additionally, students who apply for Cal Grant more than one year after graduating high school or transferring from community college are unlikely to receive Cal Grant funds. This particularly affects older students.

Half of CA college graduates leave with student loan debt (averaging \$23,000) and the majority of these students are low-income to begin with.



8 in 10 CSU students graduating with debt are from households with family incomes of \$54,000 or less.



5 in 10 UC students graduating with debt are from households with family incomes of \$56,000 or less.

Despite challenges, California has the best-funded state financial aid program in the country, and continues to invest in improving financial aid.

In January 2019, the state raised the number of funded Cal Grants, increased aid for student-parents, and increased funding for the College Promise Program. Legislation was introduced in 2019 to reform the entire Cal Grant system (AB 1314) as well as create a new grant program specifically for community college students (SB 291). The California Student Aid Commission released a major report in March 2020 outlining an entirely new approach to state financial aid.



Outcome disparities exist between federal Pell Grant recipients across segments; Pell Grant recipients are also less likely to transfer from community college than other students

Outcomes for Students Entering California Postsecondary Institutions in 2010-11 by August 2018, by Sector and Pell Grant Status

		Earned Degree/ Certificate	Still Enrolled	Not Transferred	t Enrolled/Status Unknown	Pell Grant recipients
ссс	Pell Recipients	37%	2%	27%	34%	transfer at a
	Other Students	22%	2%	37%	39%	lower rate than
	All Students	25%	2%	35%	38%	other students
						out of
CSU Oth	Pell Recipients	69%	1%	18%	12%	community
	Other Students	73%	1%	17%	10%	college.
	All Students	71%	1%	17%	11%	
UC	Pell Recipients	84%	2%	8%	6%	Pell Grant
	Other Students		1%	6%	4%	recipients earn
	All Students	<u> 189% </u>	1%	7%	5%	a degree at UC
	All Students	0/70	170	170	5%	at a significantl
Private Non-Profit	Pell Recipients	65%	1%	16%	18%	higher rate tha
	Other Students	70%	1%	15%	14%	in other
	All Students	68%	1%	16%	15%	segments.
For-Profit	Pell Recipients	40%	0%	18%	41%	
	Other Students	42%	1%	21%	36%	
	All Students	41%	1%	19%	39%	



There are several known barriers to college access and persistence in California which provide some insight into the disparities shown in the data



Limited seats at the CSU: In 2018, the CSU turned away 32,000 eligible students because they could not accommodate them. While in 2019 the CSU started a program to redirect denied students to CSU campuses with more space, only 900 of the 20,000 redirected students actually enrolled at the new campus (the destination of the other students is unknown).



Limited course availability at colleges and universities: Course availability can inhibit students from taking courses in their major and can extend the time needed to graduate.



Financial aid is insufficient: There is not enough state financial aid for all eligible students, and many students who do receive aid still face high non-academic expenses. This is particularly true for low-income students and older students, and can often lead to students reducing their course loads in order to work, lengthening the amount of time it takes to graduate.



Lack of clear pathways through higher education in California: Students enrolling at community college through graduate degrees must navigate complex systems, digesting enormous amounts of disparate information and bridging disconnects between the CCC, CSU and UC systems and the workforce. Advising resources are often insufficient to provide students with the personalized counseling needed to make smart decisions about their intended pathway through higher education from enrollment to completion.



Persistence barriers: Lack of clear goals and pathways—and the support needed to discover those pathways—can affect student's ability to persist and complete school, particularly for community college students.



Transferring is complicated: The transfer process from community college to a four-year college can be complicated and confusing for students, including campus-specific articulation agreements.



Lack of a statewide data system for higher education: California does not have a statewide data system for higher education to track students and coordinate around student success.



Students' basic needs are not being met: Basic needs include food, housing, financial security, childcare, mental health services, transportation, and basic learning tools (e.g., internet, devices, adequate study space, technology literacy). When these needs aren't met for students, it is challenging to persist and succeed academically.



Public postsecondary is addressing some barriers and inequities, however there is still room for growth (1 of 4)

California Community Colleges

Vision for Success

In 2017, CCC adopted this strategic vision to improve student success. Vision for Success includes Guided Pathways, an organizing framework to guide the initiatives aimed at achieving the Vision for Success goals. The Vision for Success goals include:

- Grow the number of students who successfully complete college with an associate's degree, credential or certificate
- Increase the number of students transferring annually
- Reduce equity and regional achievement gaps
- Decrease units accumulated
- Increase employability of existing CTE students

AB 705

Passed on 2017 and implemented in 2018, Assembly Bill 705 requires that community colleges maximize the probability that students can access college-level courses within one year of entering college (as opposed to remedial courses). For placement into English and Math courses, community colleges must use one or more of the following: high school coursework, high school grades, and high school GPA.

AB 19

Also passed in 2017, Assembly Bill 19 establishes the California College Promise through which community colleges can receive additional funding for adopting a set of practices to improve student enrollment and completion. The goals of the California College Promise include:

- Increase college enrollment directly after high school
- Increase the percentage of students in credit-bearing Math and English classes
- Increase the number of certificates, associate's degrees, and university transfers
- Reduce achievement gaps

Associate Degree for Transfer

The CCC system continues to strengthen the Associate Degree for Transfer pathway, originally established in 2010. This pathway makes it easier for community college students to transfer to the CSU and guarantees them junior standing. In 2015, the program was expanded to provide pathways to 37 Historically Black Colleges and Universities (HBCU's) across the country. In 2018 the program was again expanded to over 30 private nonprofit institutions of higher education.



Public postsecondary is addressing some barriers and inequities, however there is still room for growth (2 of 4)

Career Technical Education

Strong Workforce Program

The Strong Workforce Program was introduced in the California Community Colleges in 2016 and in K12 in 2018 to support K12 local education agencies, community colleges and industries/businesses in strengthening CTE programs and pathways aligned with regional workforce needs.

CTE Incentive Grant

This grant was established as a state education, economic and workforce development initiative to provide K12 students the knowledge and skills necessary to transition to employment and postsecondary education. The program encourages, maintains and strengthens the delivery of high-quality CTE programs. In 2019, over 300 local education agencies received grants ranging from \$30,000 to \$9.1 million.

California Career Pathways Trust

Signed into law through Assembly Bill 86 in 2013 and added into the Education Code in 2014, the California Career Pathways Trust provides funding to motivate the development of sustained K through 14 career pathways programs that connect K12, community college and businesses/industries. Under the Trust, one-time competitive grants are made available to school districts, county superintendents of schools, direct-funded charter schools and community colleges to establish or expand career pathway programs. In exchange, grantees are required to set aside funding from their own budgets (and obtain additional funding) to supporting the program for at least 2 years beyond the state-funded grant.



Public postsecondary is addressing some barriers and inequities, however there is still room for growth (3 of 4)

California State University

Graduation Initiative 2025

In 2015, CSU launched this initiative to increase graduation rates for all CSU students and eliminate opportunity and achievement gaps. The initiative sets tailored goals for each CSU campus and also has these system-wide goals:

- Raise the four-year graduation rate from 19% to 40% (the 2019 rate was up to 28%)
- Raise the two-year graduation rate for transfer students from 31% to 45% (the 2019 rate was up to 41%)

General Education and Remedial Education Changes

In 2017 the CSU made policy changes to streamline general education requirements and eliminate remedial education. The changes meant that students' college readiness would be determined by high school performance instead of a placement test, and that students can take college-level credit-bearing courses toward their degree immediately upon entry to the CSU (with extra supports like tutoring and built-in study sessions).



Public postsecondary is addressing some barriers and inequities, however there is still room for growth (4 of 4)

University of California

UC 2030

In 2019, the UC adopted a multi-year plan to help more students earn a degree. The goals of UC 2030 include:

- Produce 200,000 more degrees on top of the 1 million undergraduate and gradate degrees UC is already projected to produce (a 20% increase)
- Achieve a 90% graduation rate up from 84%, and close achievement gaps that affect low-income, first-generation and underrepresented student groups
- Invest in faculty and research by adding 1,100 ladder rank faculty over four years

Enhancing Student Transfer

In 2018 the UC and CCC systems entered into an agreement entitled "Enhancing Student Transfer" to increase access to a four-year college degree at UC for CC students and ensure transfer students' academic preparation and support. Under the MOU, CCC students who successfully complete one of the 21 UC Transfer Pathways and achieve the required GPA are guaranteed a place within the UC system. However, Associate Degree for Transfer (ADT) recipients still do not have an admission guarantee to the UC.



A number of key stakeholder experience themes emerged from interviews and focus groups conducted across California (1 of 5)

Key findings from our interviews across all five regions. . .

1. The prevalence of racial injustice in higher education is a major barrier to student success.



Racial injustice combined with economic uncertainty and the removal of students from campus environments where they have relationships and support is taking a toll on students' sense of belonging. Students in focus groups wondered aloud, "What is my place in the world? Am I going to be welcome at college?" Stakeholders raised concerns about the role of policing on campus, the prevalence of micro-aggressions and discrimination, instances of blatant racism, a lack of affirming and culturally responsive classrooms, and inadequate support for students to find community and belonging. It will take ongoing and consistent action—including faculty and staff mindset shifts and professional development—to support all students, particularly racially minoritized students, along the path to and through college.

"There must be a commitment to equity—distribution of resources to address decades of disinvestment—to bring justice to how this pandemic has disproportionately impacted communities of color."

—Local civic leader

"Students experiencing poverty are faced with choosing between going to school or working to support family and take care of siblings—parents didn't have the luxury to work from home. Many are essential workers, putting responsibility on older children to take care of siblings or work."

-K-12 leader

2. The pandemic has exacerbated existing inequities in society, heightening barriers to students meeting their basic needs.



Students must meet basic needs in order to successfully engage in education. The pandemic has raised additional barriers to having these needs met, particularly for learners who were already experiencing disadvantage in the system. These needs include food, shelter, healthcare, mental health services, transportation, internet and device access, and emergency dependent care.



A number of key stakeholder experience themes emerged from interviews and focus groups conducted across California (2 of 5)

Key findings from our interviews across all five regions. . .

3. The <u>digital divide</u> has been fully exposed and exacerbated by the pandemic.



Particularly for low-income students and students in more remote areas, access to the internet can be extremely challenging. In some places, connectivity is not available, and in all places, connectivity adds to family expenses. For families with multiple students, a higher level of bandwidth is needed to accommodate K–12 learning and online college classes happening concurrently. In addition, homes must have multiple devices to effectively accommodate multiple learners engaged at the same time. While some colleges and universities tried to provide connectivity through wifi hotspots and by working with internet providers or extending service to school parking lots, each approach came with its own challenges, creating additional costs or inconvenience. Internet access and appropriate devices must be considered a "basic need" for students who wish to pursue an education in the 21st century.

"We've known for ten years that the connectivity issue is a real barrier to learning. Suddenly—with the pandemic—our educators are saying, 'we must do something.' The message isn't new. We turned our heads, and it wasn't a priority."

Nonprofit organization leader

"For students, they admit very publicly that they're experiencing depression because of what we're living through. We have virtual support for staff, but not enough."

—Higher education leader

4. The pandemic has deeply impacted students' mental and emotional health.



Due to the pandemic, many students lost on-campus social networks, personal and family income, access to housing and childcare, and learning supports like internet access, devices, and a quiet place to study. Some have experienced the severe illness and death of family and friends. Simultaneously, many students took on additional responsibilities at home. While students have been incredibly resilient in overcoming and persisting through these challenges, the combination of these stressors has been difficult for students to handle mentally and emotionally. Unfortunately, access to mental health services has been inconsistent for students due to a dramatic increase in demand, the challenges of services being offered in a virtual format, and lack of counselor diversity and cultural competency.



A number of key stakeholder experience themes emerged from interviews and focus groups conducted across California (3 of 5)

Key findings from our interviews across all five regions. . .

5. Some California industries may not fully recover from the pandemic, which will disproportionately impact students prioritized in this report.



The pandemic impacted industries dominated by Black and Latinx workers (e.g., tourism, construction, agriculture, manufacturing). Workforce experts believe that some of these industries may not fully recover to pre-pandemic levels due to increased reliance on technology and automation. This creates a need for speedy and agile workforce retraining and upskilling, and increases the importance of strong and direct connections between post-secondary education and the business community. Without them, California will lose critical talent, and families will miss out on the economic mobility they could have achieved.

"This pandemic means that some jobs are permanently lost. Not coming back."

—Higher education leader

"We cannot serve our students quickly enough. There are not enough resources to fill the gap."

—Higher education leader

6. The <u>unpredictable</u> <u>nature of the pandemic</u> is a major factor that limits recovery efforts.



The unpredictability of the virus and its effects causes leaders to hesitate on timelines for systemwide recovery. The availability of a vaccine, public health responses to the pandemic outbreaks, and new variants of the virus may influence recovery efforts across the state. Some institutions are choosing to maintain distance learning exclusively until conditions improve. For institutions operating on hybrid schedules, student compliance with social distancing guidelines is a key determinant of recovery.

7. Decreased enrollment and budget cuts due to the pandemic exacerbate existing <u>financial challenges</u> and inequities in the higher education system.



Across and within the three segments, higher education stakeholders perceive that funding is inequitable, and express concern that the volatility and unpredictability of state budgets will exacerbate, rather than address, these challenges.



A number of key stakeholder experience themes emerged from interviews and focus groups conducted across California (4 of 5)

Key findings from our interviews across all five regions. . .

8. Connections between K-12 and post-secondary education are not strong and pervasive enough to support successful transitions for all learners.



Qualifying for, applying to, and enrolling in a postsecondary institution is a complex, multiyear process. Because of this, students without a history of college-going in their families—students who are disproportionately low-income, older, and from communities of color—are at an inherent disadvantage. Many students are in need of high-touch advising to meet admission requirements and navigate the admission and financial aid process, but existing resources in schools and the nonprofit sector are stretched thin. This challenge has been exacerbated by the pandemic. Students need clear post-secondary degree roadmaps to follow, as well as advising and data systems that support their success at every step of preparation and transition.

"We have a new counselor who has been here for a year, but I don't depend on her and I'm not comfortable asking her questions."

—High school student

"I need us to think as one ecosystem...be codependent and not independent."

Higher education systems leader

9. Connections between higher education and the workforce are insufficient to meet the economic and workforce needs of California



Students often do not see a clear connection between post-secondary programs and achieving their career goals. Career information and advising, degree pathways, credit for prior learning, mastery-based learning, internships and other work-based learning opportunities, and microcredentials are all approaches that can help students find their way through to post-secondary credentials and to gain valuable work experience along the way. Strengthening connections between higher education and employers is important to helping students prepare for and select in-demand jobs that will support the state's economic recovery in an equitable and sustainable way.

10. Lack of flexibility and coherence within the higher education system creates barriers to student success



Without a common course numbering system and comprehensive transfer policies, students struggle to transfer credits between institutions and to plan out a coherent roadmap to earning their degree. In addition, students find the process of applying for financial aid—and understanding what it does and does not cover out of the 'true cost of attendance'—to be inaccessible. Policies intended to support students, such as the Fifty Percent Law, can limit the flexibility of institutions to tend to student needs (e.g., advising) and limit statewide transferability.



A number of key stakeholder experience themes emerged from interviews and focus groups conducted across California (5 of 5)

Key findings from our interviews across all five regions. . .

11. The completion and implementation of the statewide longitudinal data system will be critical to system redesign.



Without a statewide data system, it is difficult to know how students are moving through the education pipeline and how best to understand both regional and statewide needs. The Cradle-to-Career Data System will protect student privacy, support intrusive advising, and illustrate students' movement from K–12 to post-secondary, as well as across the three post-secondary segments and into the workforce. To support students at scale, it is critical to have data that tracks student retention, completion, time to degree, level of attainment, and workforce engagement.

"There's a real need for the post-secondary systems to get better about sharing data. Some systems are fragmented, but the state needs to figure out how to get the data to play together."

—Higher education leader

"The instructors should be expected to perform at their best level like they expect the students to do. We need to get what we're paying for!"

—College student

12. Because of the challenges of remote instruction, some students have come to believe that higher education is no longer worth the time, expense, and effort.

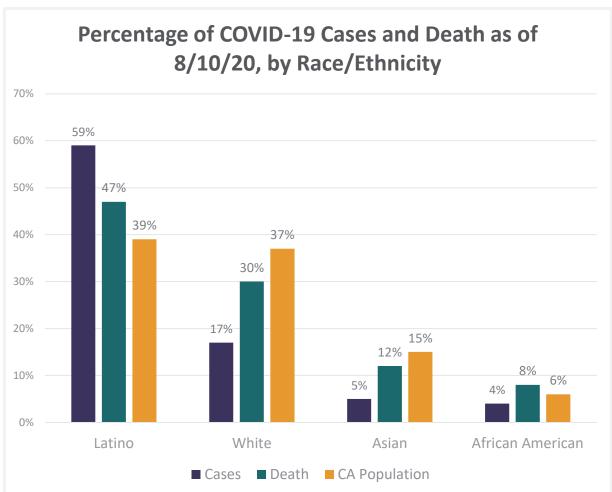


Students question whether the education they are receiving remotely will enable them to meet their career goals. They also perceive a lack of culturally responsive curricula and teaching practices, lack of flexibility in scheduling and assignments, and lack of empathy and engagement from their professors. Some students expressed that these concerns existed before the pandemic and have become worse under the switch to online classes. Because of this perceived mismatch between the cost of attending college—in both time and money—and the value of the education they are receiving, some students are re-evaluating whether they should invest in higher education at all and are considering dropping out permanently or stopping out until inperson instruction resumes.



2 | Statewide COVID-19 Impact

COVID-19 has disproportionately affected the Latinx population in California, with Latinx residents comprising 39% of the population but 59% of the COVID-19 cases and 47% of the deaths



In Imperial County, for example, an estimated 95% of deaths are Latinx residents.

These rates may be partially explained by Latinx residents being over-represented in low-wage, in-person work deemed "essential" during the pandemic, like grocery store and warehouse workers.

Additionally, Latinx residents may be suffering from a weaker social safety net than other residents:

- Latinx residents comprise over half of uninsured California residents.
- Many undocumented immigrants are not eligible for unemployment benefits.
- The CARES act for coronavirus relief excludes many undocumented immigrants and members of their households.



The pandemic is ushering in a recession which could significantly impact schooling and employment in California for years to come

Swelling Unemployment and Budget Shortfall

From March to the end of July, California experienced a dramatic increase in unemployment, paying **50 billion in unemployment benefits** and processing **8.7 million claims.** The state faces a **\$54.3 billion dollar shortfall** and plunging revenues.

71% of California college students have reported losing some or all of their income due to COVID-19.

State Funding Cuts for Higher Education

K12

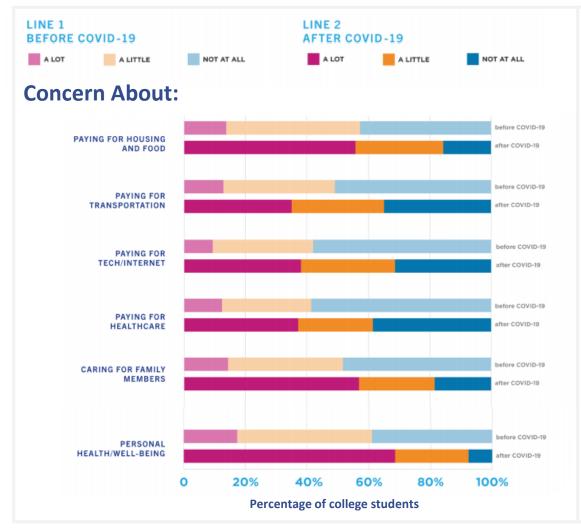
Governor Newsom's state budget **preserves spending for K12 schools** for the next year with some additional CARES act funding for districts to address learning loss. This budget includes **\$12.9 billion in deferrals**: school districts can spend more than they'll be funded for and will receive payment in FY 2021-22. About half of these deferrals would be mitigated by potential federal coronavirus funding.

Higher Ed State funding for UC is cut by \$471.6 million and CSU faces a \$498.1 million cut, while funding is preserved for community colleges. If federal coronavirus funding materializes, these UC and CSU cuts could be avoided.

Higher education leaders in the UC and CSU systems suggest that existing inequities in funding across UC and CSU are exacerbated by the pandemic. Colleges also face financial losses outside of state funding including student housing, parking and bookstore revenue and new expenses to support virtual learning and on-campus safety for students and employees. For example, UC Riverside is predicting a \$45-50 million loss to their bottom line for this school year (in addition to state funding cuts), and CSU San Bernardino is predicting a \$25 million loss.



Students' basic needs were a major challenge before COVID-19 and their concern about these needs has significantly grown



The number of students reporting "a lot" of concern about paying for housing and food, paying for tech/internet, caring for family members, and personal health/well-being has more than tripled since the pandemic.

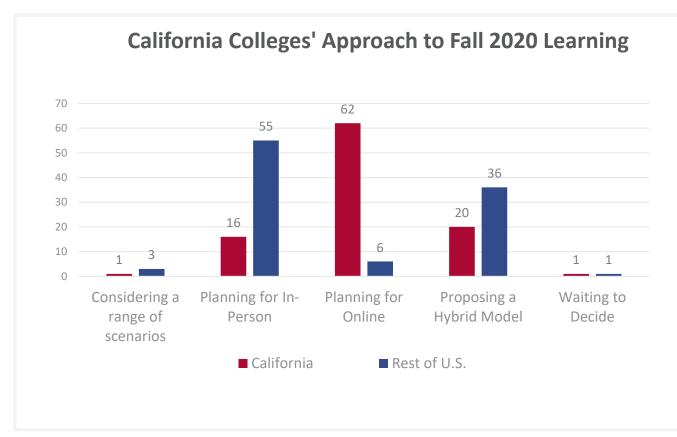
Many students who before were not at all concerned about their basic needs are now finding themselves concerned.



Image: California Student Aid Commission (2020)

COVID-19 has challenged higher education institutions and students in California to think differently about the college experience (1 of 2)

Compared to the rest of the U.S., California stands out with 82% of colleges planning an online or hybrid approach as opposed to in-person this fall.



With online learning comes new challenges and opportunities, for example...

- Ensuring students have internet connectivity
- Supporting faculty and staff on and off campus
- Synchronous and asynchronous classes
- Providing select on-campus housing for a smaller number of high-need students
- Determining a small percentage of courses that necessitate some in-person learning
- Providing mental health services and other social services to students who are not on campus



COVID-19 has challenged higher education institutions and students in California to think differently about the college experience (2 of 2)

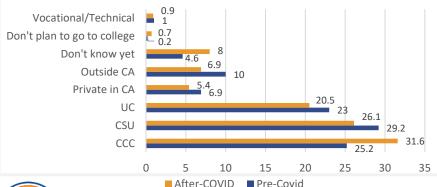
Most college-bound California high school graduates are concerned about online classes, their finances, and staying close to home. While most still plan to go to college, some students are changing which type of institution they plan to enroll in.

8 in 10 college-bound high school graduates are concerned about taking online classes.

7 in 10 are concerned about their personal and family financial situations.

1/3 of high school graduates express concern about attending a college far from home. This is evidenced in real shifts in enrollment below, with many students changing their plans from UC or CSU (~6% cumulative decrease) to CCC (~6% increase).

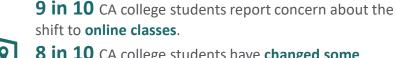
COVID-19 Changes in College-Bound High School Graduates' Enrollment Plans



The vast majority of current California college students report concern about online classes and finances, but still plan to continue attending college this fall. Where they attend may change.



CA college students report drastically higher levels of stress and concern since COVID-19, including concern for caring for family members, taking full class loads, and personal health/well-being, as well as the costs of tuition and fees, housing, food, transportation, tech/Internet and healthcare.





8 in 10 CA college students have **changed some aspect of their college plans or are still uncertain**. Since COVID-19 there has been a five-fold increase in the rate of uncertainty about *where* students will continue their studies in the fall.

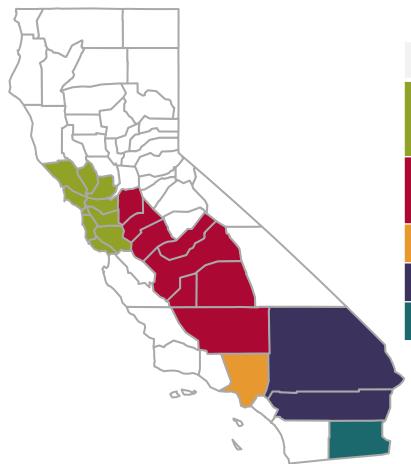


Despite concerns and uncertainty, only 2.4% of current college students report that they will *not* attend college in the fall.



3 | Regional Data

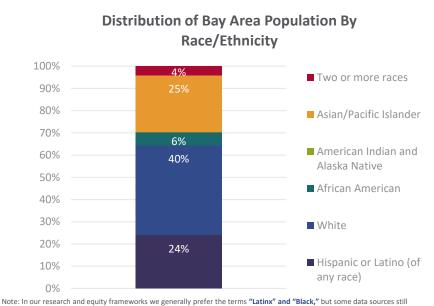
To identify the opportunities for California's postsecondary system to recover with equity, it is important to look not just at the state but also to understand diverse regional conditions and experiences



Region	Counties
Bay Area	Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano, Sonoma
San Joaquin Valley	Fresno, Kern, Kings, Madera, Merced, San Joaquin, Stanislaus, Tulare
Los Angeles	Los Angeles
Inland Empire	Riverside, San Bernardino
Imperial Valley	Imperial

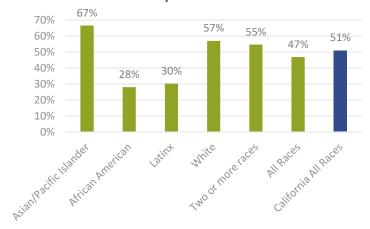


The Bay Area has the highest proportion White and Asian populations, the highest educational attainment and lowest unemployment of the 5 regions

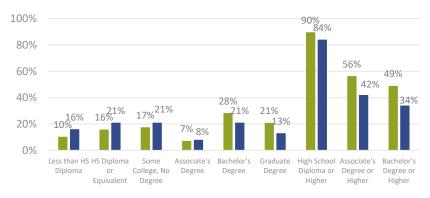


Note: In our research and equity frameworks we generally prefer the terms "Latinx" and "Black," but some data sources still use the terms "Hispanic," "Latino," and "African American." We keep the original term from the original data source in order to maintain fidelity to the data. for example, in the graph above.

Percentage of Bay Area High School Students Meeting A-G Eligibility Requirements



Bay Area Population Aged 25 and Older by Highest Level of Education Attained

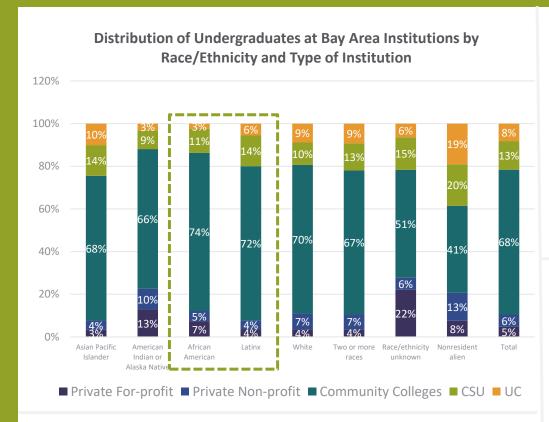


■ Bay Area ■ California

12% unemployment

California: 15% unemployment

Black, Latinx and older students attend community colleges at higher rates than other students in the Bay Area

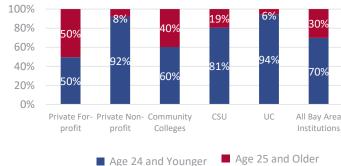


10 Fastest Growing Occupations in the Bay Area

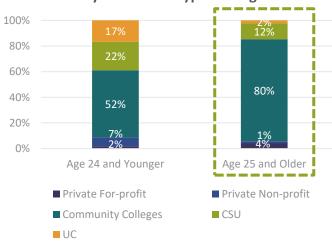
Occupation	Education Required	% Change
Solar Photovoltaic Installers	High school diploma or equivalent	119%
Taxi Drivers and Chauffeurs	No formal educational credential	55%
Software Developers, Applications	Bachelor's degree	43%
Nurse Practitioners	Master's degree	37%
Couriers and Messengers	High school diploma or equivalent	36%
Diagnostic Medical Sonographers	Associate's degree	35%
Home Health Aides	High school diploma or equivalent	33%
Information Security Analysts	Bachelor's degree	33%
Market Research Analysts and Marketing Specialists	Bachelor's degree	33%
Personal Care Aides	High school diploma or equivalent	33%

Note: Regional information is based on Metropolitan Statistical Areas (MSAs). As a result, it may undercount occupations from rural sections of the regions that are not part of an MSA. Occupations were excluded if the base year employment did not exceed 1,500.

Distribution of Undergraduates at Bay Area Institutions by Age



Distribution of Bay Area undergraduates by Institution Type and Age



Source(s): U.S. Department of Education, Integrated Postsecondary Education Data System, Full-Year Enrollment Survey 2018; U.S. Department of Education, Integrated Postsecondary Education Data System, Fall Enrollment Survey; CA Employment Development Department

Conversations in the Bay Area revealed support for streamlined approaches to addressing working adult students' needs

- 1. Students focus on basic needs during the pandemic—less attention to distance learning
- 2. Housing affordability and study environments affect student success
- 3. Distance learning is not meeting students' needs. Nontraditional students need flexibility to manage multiple priorities, including learning.
- 4. Lack of internet connection to low income housing—even though broadband is more widely available in the region—is a barrier to online learning
- 5. Higher education leaders see an increase in students' demand for mental health during the pandemic
- 6. Most stakeholders want real-time student data reporting systems—students vanish in a decentralized model
- 7. System bureaucracies frustrate stakeholders, constraining institutional supports and student access to higher education
- 8. Colleges and universities need speed and agility to keep pace with workforce demands
- 9. Workforce stakeholders think the region's reliance on technology-driven industries will disproportionately impact Black and Latinx workers

COVID-19 is exacerbating existing student inequities—food insecurity, access to affordable housing, technology and mental health services

Lack ot basic needs covid has caused students to focus on securing their most basic needs; unemployment and financial constraints make them choose between work and school

66

"The final thing is to recognize you can't learn if you can't eat. Right now we're seeing this phenomenon where students are dropping out of their education because they need to work to support their families. Providing affordable housing and food that a student needs to live is also a way to increase retention."

Local Civic Leader

66

"Students aren't going to be able to participate and be productive learners until those basic needs are met-schools have to help with that. My concern is our students are continuing to fall through the cracks and COVID is creating even bigger cracks now."

Nonprofit Leader

66

"More students are reaching out asking for assistance for local benefits—CalFresh, unemployment, etc. The student population I'm most concerned about is Latinx, African American, Southeast Asian students because they are more impacted."

Nonprofit Leader

Available affordable housing and study environments

Students face living conditions that are not conducive to online learning – housing insecurity marked by lack of affordable units, little or no quiet space to study and limited childcare

66

"We heard from students: 'Unless you can take care of my children, I can't do any more as a student.' A lot of our students who are first generation, low-income parents are needing to prioritize their kids."

Nonprofit Leader

66

"The study environment is different. Many students don't have the ability to be in a room and study on their own. I think the learning environments are going to be challenges that impact lower income people of course."

Higher Education Leader

66

"It would be good if housing prices could moderate. Lowest income people had the greatest gains in the last few years on a percentage basis, not real dollar. Cost of living, on the other hand, those percentages were just about wiped out."

Economic Development Partner

Students are unsatisfied with the quality of distance education and need additional support to succeed—internet access inequities exacerbate online learning challenges

Shifting value proposition

Students feel online learning expectations are misaligned to their current realties— nontraditional students need more empathy and support to succeed

66

"Classes are only offered at certain times and your children are in school 8-3:30. I have a high schooler plus younger children who need to have an adult sitting next to them doing schooling online. We thought we'd have asynchronous learning and recorded lectures. What about parents and students who are in school during the day?"

Student

66

"Teachers say they understand and that we're going through a lot, but it's like, no you don't, because every time I ask for an extension you treat me like I'm asking for an arm. There is just no empathy."

66

"The professors are adding extra assignments, so we asked how is this being communicated? What about student parents dealing with responsibilities like taking care of parents, siblings, and children? They had no response to that."

Student Student

Digital divide

A lack of access to the internet, technology, and tools that support distance learning continue to have a negative impact on student success

66

"The state can provide learning hubs where students can access internet in safe place. Institutions need more encouragement or standardization for our most vulnerable students."

Local Civic Leader

66

"How do we use this moment where we have never had bigger motivation to get people connected and learn the skills of connectivity? It's one thing to drop a computer at their doorstep, but we also have to teach them how to use it."

Local Civic Leader

66

"COVID made more visible the lack of equity around access and digital technology. Online space is an incredible way to increase opportunity for students and may grow equity gaps if we don't invest in the infrastructure to get people access."

Economic Development Partner

Institutions face higher demand for students' access to mental health services. Data systems remain challenging for tracking students through the education pipeline.

ncreased need for mental health

Higher education leaders report students requiring more mental health support and services than ever before

66

"Coming out of this situation, there will be a lot of challenges students face. We should be prepared to address that issue on campus and in the community. There will be an appropriate demand for mental health services that will be beyond the level we've seen before."

Economic Development Partner

66

"We asked students what they needed, and the number one item was mental health. We hired mental health student ambassadors to spread the word that help was available. Several students contacted us that they were suicidal, and they didn't have a safe, confidential space to talk about it from their home."

Economic Development Partner

66

"Mental health needs, emotional transition needs— people are showing up and doing their best at work, but I see people taxed in a way they haven't been before."

Nonprofit Leader

Need for statewide data reporting system

System stakeholders
want better student data
systems—lagging
transfer data, stringent
privacy laws, lack of
comprehensive data
sharing agreements
between K12 and
postsecondary
institutions are impeding
intersegmental
coherence

66

"I've worked in all different regions. It was almost agreed upon that you put in on a flash drive and hand it to someone versus the data being available electronically."

Nonprofit Leader

66

"It takes a while for the transfer data to catch up. If we're not doing an articulation, then we must wait until at least a year, if not two years before we can get data. This year we were reporting for a cohort that completed three to four years ago. The lag time is a little rough."

Nonprofit Leader

66

"There's a real need for the postsecondary systems to get better about sharing data.

Some systems are fragmented, but the state needs to figure out how to get the data to play together. If any state can figure that out, it should be California, but we're behind other states."

Higher Education Leader

System stakeholders identify obstacles impeding intersegmental coherence and creating equity barriers (1 of 2)

Sureaucratic challenges

Lengthy, complex processes discourage students from applying for financial aid. Higher education leaders feel constrained by emergency funding regulations.

66

"California could simplify the process for receiving the Cal Grant. The state doesn't have a separate form, but many California students will get pinged to add information through the verification process." 66

"I know the state is struggling for money, but can you find efficiencies in reducing the bureaucratic burden of administering these programs and find efficiencies through distance learning opportunities? I know that in other parts of the state—not in urban centers—that would be game changing."

66

"I would look at all of the tasks students have to do to apply for, get accepted into, and secure the funding to pay tuition and living expenses. How we can reduce the number of steps and hours that this student took to just get into school?"

Local Civic Leader

Higher education agility

Economic development partners express worries about the lengthy process for implementing changes within the postsecondary education system and bottlenecks that delay equity for vulnerable students

66

"A pain point for a long time—community colleges can't adapt fast enough. It's time for postsecondary to get clear on what it's good at and what it's not good at.

Community colleges chase the elusive credential program that will meet employer needs, but by the time it gets set up it's too late."

Local Civic Leader

Economic Development Partner

66

"Programming in public community colleges isn't connected to the employment community. We have to stand up degree programs or certificate programs faster in a way that shifts needs. Business moves fast, but government doesn't move fast."

Economic Development Partner

System stakeholders identify obstacles impeding intersegmental coherence and creating equity barriers (2 of 2)

Regional industry recovery and timeline

Some stakeholders believe
the loss of manufacturing
jobs, the pandemic's
impact on minority-owned
small businesses, and the
region's dependence on
technology-based work
will have a significant
impact on long-term
recovery efforts—
disproportionately
impacting Black and Latinx
workers

66

"We're wondering about the Bay Area's economic reliance on the technology sector and how interwoven our economy is with globalization. We see all these workers working remotely for up to a year. How many people will come back?"

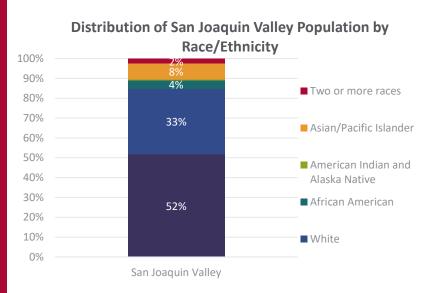
Economic Development Partner

66

"We're also looking at the strength of small businesses and how critical they are. how crushed they've been through COVID, particularly those led by people of color. Those businesses are more likely to hire other people of color than corporate companies."

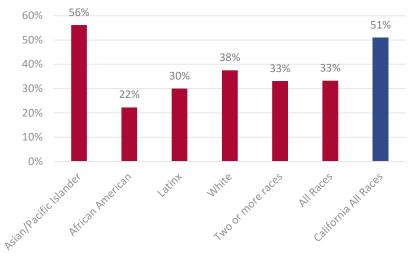
Economic Development Partner

The San Joaquin Valley is majority Latinx, has nearly half the BA attainment rate of the Bay Area and nearly 3x times the unemployment rate (the highest unemployment of the 5 regions)

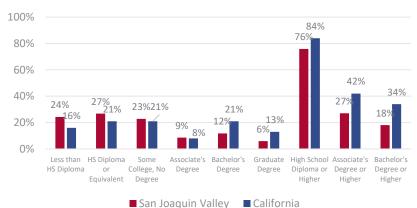


Note: In our research and equity frameworks we generally prefer the terms "Latinx" and "Black," but some data sources still use the terms "Hispanic," "Latino," and "African American." We keep the original term from the original data source in order to maintain fidelity to the data, for example, in the graph above.

Percentage of San Joaquin Valley High School Students Meeting A-G Eligibility Requirements



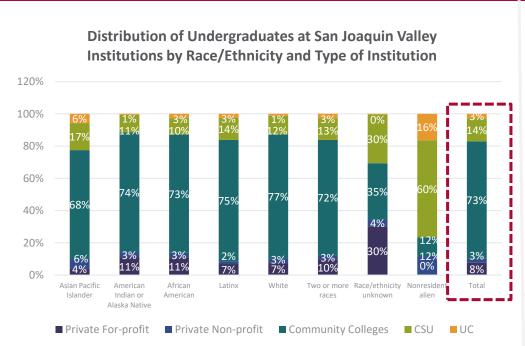
San Joaquin Valley Population Aged 25 and Older by Highest Level of Education Attained



29% unemployment

California: 15% unemployment

Students in the San Joaquin Valley attend community college at a much higher rate than other regions

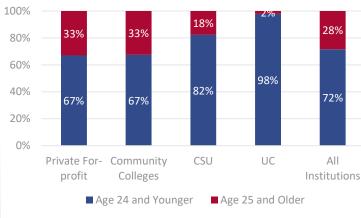


10 Fastest Growing Occupations in the San Joaquin Valley

Occupation	Education Required	% Change
Personal Care Aides	High school diploma or equivalent	43%
Medical Assistants	Postsecondary non-degree award	33%
Market Research Analysts and Marketing Specialists	Bachelor's degree	27%
Cement Masons and Concrete Finishers	No formal educational credential	26%
Laborers and Freight, Stock, and Material Movers, Hand	No formal educational credential	25%
Heating, Air Conditioning, and Refrigeration Mechanics and Installers	Postsecondary non-degree award	25%
Medical and Health Services Managers	Bachelor's degree	24%
First-Line Supervisors of Helpers, Laborers, and	High select distance or conjugate	240/
Material Movers, Hand	High school diploma or equivalent	24%
Plumbers, Pipefitters, and Steamfitters	High school diploma or equivalent	24%
Painters, Construction and Maintenance	No formal educational credential	24%

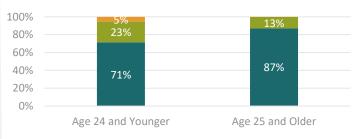
Note: Regional information is based on Metropolitan Statistical Areas (MSAs). As a result, it may undercount occupations from rural sections of the regions that are not part of an MSA. Occupations were excluded if the base year employment did not exceed 1,500.

Distribution of Undergraduates at San Joaquin Valley Institutions by Age



Note: There were no private non-profit respondents in the San Joaquin Valley.

Distribution of Undergraduates at San Joaquin Valley Institutions by Age and Type of Institution



■ Private For-profit ■ Private Non-profit ■ Community Colleges ■ CSU ■ UC

Source(s): U.S. Department of Education, Integrated Postsecondary Education Data System, Full-Year Enrollment Survey 2018; U.S. Department of Education, Integrated Postsecondary Education Data System, Fall Enrollment Survey; CA Employment Development Department

Conversations in the San Joaquin Valley underscore the power of collaboration and opportunities to improve the student experience

- 1. Students want more engagement in their distance learning experience
- 2. Food insecurity, poverty and unemployment distract students from education
- 3. The digital divide is not isolated to access in rural regions— infrastructure availability and capacity play a key role in connectivity
- 4. Students are falling through system cracks, increasing the need for centralized data reporting
- 5. Shrinking budgets and strict spending regulations limit institutional efforts aimed at promoting equity
- 6. Staffing issues and complicated enrollment processes stifle dual enrollment—adding more obstacles to early college access
- 7. Economic development leaders fear regional industries may not fully recover, disproportionately impacting Black and Latinx students
- 8. A mechanical revolution of the farming industry looms, stakeholders fear workforce impacts

The challenges of meeting basic needs combined with additional responsibilities at home, has created a layering of student pressures

Meeting basic needs

Students are focused on securing basic needs during the pandemic. Poverty, increased unemployment, food insecurity and housing insecurity distract their attention from online learning.

66

"I've taken classes in the car because the microphone on my computer broke. So, for the past one and half months I've been using my phone to complete my classwork and attend Zoom meetings." 66

"I had to move and I'm trying to find a new place. But it's so hard with the moratorium on rent. I had to get my mom to co-sign for me. I'm going to have to work extra hours and hopefully I can make ends meet. I think I will, but it's just money issues."

66

"Since COVID, I've lost two income streams, and have had to move back and take care of my siblings. I've suffered from food insecurity, so COVID has been difficult."

Student

Student

expectations

Parental

Parents don't fully understand the time commitment distance learning require—creating competing priorities that interfere with learning activities

66

"My parents expect a lot from me. Being at home means that I'm not at school, so they think I can still take care of all the responsibilities. I have to be at home to learn and they have the same expectations as if I'm on break—my parents don't really get it."

Student

66

"Even though I feel stressed about my classes right now, I still need to graduate on time. If I don't graduate on time that's something that's very frowned upon in my parents' eyes."

Student

66

Student

"I'm a first-generation student. I tell my parents I'm going to be in class, but they forget or don't understand. Even though I meet with a class every week, my parents will randomly come in and open the door. It's not their fault, but it's hard to transition. They always want me to do things around the house when I'm in class and that's challenging too."

Student

The pandemic's impact demands that San Joaquin Valley students focus on meeting basic needs, leaving little time and attention for distance learning

Cost of attendance

Higher education institutions need to be more transparent about the true cost of college attendance—student want a more detailed explanation of student fees



"We need transparency within the university, like the cost of college. It's difficult to find on your account what they're charging you for and where it's going. I want more transparency and make it easier to access those things because it is confusing."

Student

66

"There are places to improve in California higher education space. A lot of it comes down to how much does it cost to go to college beyond tuition? One of my friends is paying \$1,400 for a room. Housing is going up and there's no cap on that."

66

"Attending college in person, it's easier to justify the cost but being online I question, where is this money going? It will just say 'student resource cost.' What is it? Since there aren't any campus activities, where is that money going?

Student

Distance learning value proposition

The transition to online learning is increasing time to degree completion, adding costs for home internet service, and decreasing flexibility.

Students are concerned about the value and quality of the learning experience—and feel they are teaching themselves.

66

"For me, it has extended my education. COVID has extended my education plans, because it's a lot more challenging for me to read and comprehend than it is for me to sit in a classroom. I planned on next semester being done and transferring but it looks like I'm going to be at least an entire extra year because I've had to reduce my class load. I dropped from 4 classes to 1 class."

66

"My family had to upgrade our wi-fi plan to be faster because so many people were on it. So, we had to buy a new plan."

66

Student

"Professors need to be more flexible. Students have raised concerns they are having to help their schoolaged children with school, so it's hard for them to do both. There are times when the student can't be in class or be on camera because their child's school is in session."

Student

Student

San Joaquin Valley system stakeholders highlight regional barriers, needs and opportunities central to overall recovery efforts (1 of 3)

Digital divide

Broadband is simply nonexistent in some areas, leaving students and stakeholders with limited or no access to online learning, even when the device challenge is solved

66

"We've known for ten years that the connectivity issue is a real barrier to learning.
Suddenly—with pandemic—our educators are saying, we must do something. The message isn't new. We turned our heads, and it wasn't a priority."

P16 Partner

66

"We did our very best in trying to get devices, but connectivity is a problem. There are places in the state of California where there is no high-speed Internet. Doesn't matter if you give them a hotspot and a laptop – there's nothing to connect to."

Higher Education Leader

66

"We talk about the digital divide in different ways.

Some of this has to do with companies who are willing to put wi-fi in communities.

Verizon and state leaders need to clear the pathway to provide high speed, reliable Internet access throughout the state."

P16 Partner

Data system challenges

Most system stakeholders feel that existing data systems are impractical and do not support efficient student tracking 66

"Push so that data is readily available and accessible in a statewide data system. California can learn from states that have already been working on this for a long time. An inability to provide data about students gets in the way of them progressing in a major way."

P16 Partner

66

"We need a collaborative database to track our students from K-20, and advise adult learners, so they don't get redirected at different entry points. We want to keep them going in a forward motion. The state has been working on this, but we need to have them come together."

P16 Partner

66

"We are doing a K-16 collaboration where we have a data sharing agreement with our K12 and postsecondary partners to get information into our CBOs. It's clunky, but we're working on a universal student number. That's a pilot and we want to see about taking to the next level."

Higher Education Leader

San Joaquin Valley system stakeholders highlight regional barriers, needs and opportunities central to overall recovery efforts (2 of 3)

Sudget cuts and inflexible funding models

Cuts to operational budgets and stringent regulations on use of state and federal funds currently stifle efforts to add equity into higher education. Leaders and administrators express deep frustration at the disconnect.

66

"Collective bargaining agreements are done separately from state department of finance, and the funding source and the agreements are not aligned. That's a disconnect. There should be some role by the department of finance in that whole process."

Higher Education Leader

66

"In the CSU, the money is distributed by FTE. If you have more than 40,000 FTE students, you're given it at pro rata share, it's not fair. Two of the 23 colleges are not Hispanic Serving Institutions and they are the largest and get the most money. So, if you have more underserved students, it can cost more to serve those students."

Higher Education Leader

66

"Look at funding for dual enrollment, so high schools and colleges are both getting credit for the student attending for apportionment."

P16 Partner

Dual enrollment There is serious tension between the demand for dual enrollment courses, the limited number of teachers who meet the Master's degree criteria to teach the courses, and an overly complex enrollment system. The result: fewer students enroll or participate.

66

"There has to be an easier process to dual enrollment and to enroll in class. It is extraordinarily difficult to get the basic answers. Counselors are booked for weeks and weeks. The portal system alone is complicated. It's remarkable how much willpower it takes to enroll even if you're not an Englishlearner."

Nonprofit Leader

66

"Make it easier for high school teachers to teach introductory class at junior college without a Master's degree. That requirement is a barrier. If you have a union contract that says you can't have teachers teach for dual credit and require that you change that, or your funding gets cut."

K12 Leader

66

"Dual enrollment is a big priority for P16. There is a statewide requirement that teachers must have a Master's degree to teach a dual enrollment course—a barrier to expanding these opportunities."

K12 Leader

San Joaquin Valley system stakeholders highlight regional barriers, needs, and opportunities central to overall recovery efforts (3 of 3)

Regional industry, economic impact

The pandemic is impacting industries supporting the regional economy— agriculture and hospitality— disproportionately affecting Black and Latinx students



"We expected that agriculture was going to be a resilient part of the economy because crops keep growing and need to get picked. We have seen a reduction in the size of the labor pool. There has been some drop in migration of labor. Some people are going home to care for family back in Mexico—it takes just small shifts in behavior to have a large impact on our workforce."

66

"We have business surge employment opportunities—parts of the economy that need more workers have trouble finding those workers because of spatial limitations, and the structure of increased federal unemployment at \$600 per week made it difficult for businesses to figure out how to access workers."

Economic Development Partner

Economic Development Partner

Agricultural automation changing workforce needs

Economic development stakeholders' share concerns about an inevitable transition to mechanized farming in the region, eliminating low-wage farming jobs across the region, and impacting regional economic recovery

66

"There has been talk for years that we'll have large scale automation and reduction in workforce size in agriculture, but it hasn't happened yet. There will be more large-scale automation and potential loss of jobs."

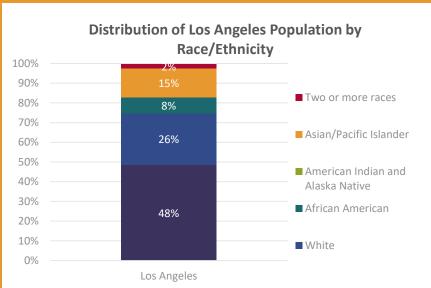
66

"There is a role for community colleges to play in that to differentiate labor and train the workforce. The same revolution happened in manufacturing. The opportunity for professionalization of the farmworker labor force is really an opportunity for some folks to move their way up the economic ladder by taking skillsets they have and refining them."

Economic Development Partner

Economic Development Partner

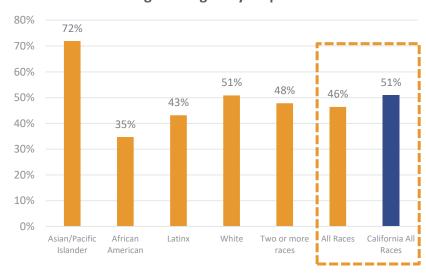
Los Angeles is close to the state average on educational attainment and A-G requirements, with slightly higher unemployment than the state



Note: In our research and equity frameworks we generally prefer the terms "Latinx" and "Black," but some data sources still use the terms "Hispanic," "Latino," and "African American." We keep the original term from the original data source in order to maintain fidelity to the data, for example, in the graph above.

Los Angeles Population Aged 25 and Older by Highest Level of Education Attained 79% 84% 90% 80% 70% 60% 50% 39%42% 34% 40% 30% 21% 21% 20% 11% 13% 10% 0% High Schoo Diploma or Equivalent College, No Degree Degree Degree Diploma o Degree or Higher Higher ■ Los Angeles ■ California

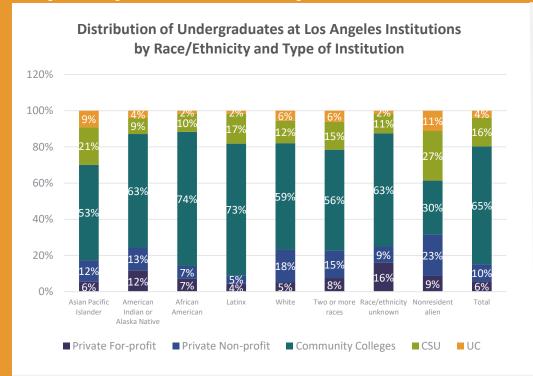
Percentage of Los Angeles High School Students Meeting A-G Eligibility Requirements



19% unemployment

California: 15% unemployment

Health occupations make up the majority of the 10 fastest growing occupations in Los Angeles, and the vast majority of these jobs require postsecondary education

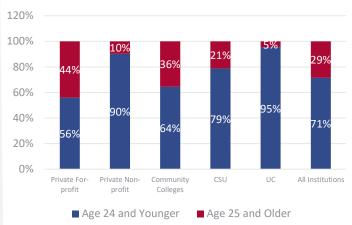


10 Fastest Growing Occupations in Los Angeles

Occupation	Education Required	% Change
Home Health Aides	High school diploma or equivalent	41%
Personal Care Aides	High school diploma or equivalent	40%
Physician Assistants	Master's degree	37%
Nurse Practitioners	Master's degree	35%
Software Developers, Applications	Bachelor's degree	34%
Massage Therapists	Postsecondary non-degree award	30%
Combined Food Preparation and Serving Workers,		
Including Fast Food	No formal educational credential	30%
Medical and Health Services Managers	Bachelor's degree	28%
Operations Research Analysts	Bachelor's degree	28%
Respiratory Therapists	Associate's degree	28%

Note: Regional information is based on Metropolitan Statistical Areas (MSAs). As a result, it may undercount occupations from rural sections of the regions that are not part of an MSA. Occupations were excluded if the base year employment did not exceed 1,500.

Distribution of Undergraduates at Los Angeles Institutions by Age



Distribution of undergraduates at Los Angeles Institutions by Age and Type of Institution



Source(s): U.S. Department of Education, Integrated Postsecondary Education
Data System, Full-Year Enrollment Survey 2018; U.S. Department of Education,
Integrated Postsecondary Education Data System, Fall Enrollment Survey; CA
Employment Development Department

UC

CSU

Conversations in Los Angeles highlighted regional stakeholders' need for partnerships and unified decision-making

- 1. COVID-19 exacerbated existing insecurities for students—food, employment, and housing—diminishing access to basic tools needed for online learning
- 2. Students need more flexibility in online learning to balance competing priorities—school, family, work
- 3. Over-enrollment, budget cuts, and funding models that do not prioritize marginalized students contribute to equity gaps in higher education
- 4. Stakeholders believe expanding partnerships are essential to providing college access and training for the workforce in a post-COVID economy
- 5. Unified leadership and decision-making is a critical factor missing in regional approaches to postsecondary student success
- 6. Education partners are implementing innovative practices in response to the pandemic; leaders support implementing more fresh ideas
- 7. Most stakeholders believe committing to equity is a moral imperative—the system is not serving student groups with the greatest needs



Pandemic effects are impacting students resulting in a greater demand for basic needs and flexibility in online learning

Lack of basic needs

covidents' access to their most basic needs, food, housing, employment, transportation, mental health services, and adequate study space

66

"Students experiencing poverty are faced with choosing between going to school or working to support family and take care of siblings—parents didn't have luxury to work from home. Many are essential workers, putting responsibility on older children to take care of siblings or work."

K12 Leader

66

"The issues of basic needs, like the food pantry has sky-rocketed. Our students don't live in an area where they can get 5G at the drop of a hat. They have to deal with the logistics of living in a home where they don't have quiet study spaces."

Higher Education Leader

66

"COVID-19 has led Los
Angeles Community
Colleges' students to face
health, social and economic
insecurities all at once. The
pandemic has exacerbated
disparities in terms of food
security, homeless,
emergency aid, technology
and broadband."

Higher Education Leader

A shift in the value proposition for adult and nontraditional students

Students need more support in online learning. Current expectations do not match the reality of their existing needs—working and parenting compete with engaging in the learning process

66

"Sometimes there are professors who are not flexible when it comes to taking class over Zoom. One time, I didn't want to be on video because I wasn't looking good and didn't feel comfortable on video. He counted off for my attendance off—he wasn't flexible."

66

"Professors think since we're at home that they can compound the work together, and for me that's not true because I am taking multiple classes and still need time to study for all my classes."

Studen⁻

66

"Being online is a new responsibility because students have to educate themselves. Lots of teachers don't understand online education and didn't sign up for this."

Student

System stakeholders want funding models that focus on underserved students, citing partnerships to broaden college access and improve equity

Budget and unding cuts

Existing funding policies are prioritized in a way that disadvantages student populations with the highest needs

66

"Local formulas don't address funding for African American students if they're not poor. Districts get additional funding for English learners, foster youth and children living in poverty, but there are many students who do not fall into those buckets that the education system is not meeting."

K12 Leader

66

"Invest more in low-income students. I know there have been conversations about Pell Grant modernization. I understand this was a tough budget year, but that conversation needs to restart post-COVID, to ensure we're getting dollars to students with the greatest needs."

Nonprofit Leader

66

"We are all teaching more students than we are funded for. We have funded enrollment targets allocated through the system and we are overwhelmed by thousands of students. If we accommodate demand, we're enrolled way beyond our funding level."

Higher Education Leader

Coherent partnerships and collaboration

Stakeholders desire
additional pathways
from community
colleges to the CSUs,
creating incentives for
employers in the
region to hire students
and displaced workers,
and better
coordination among
system segments

66

"The digital divide was exacerbated for our kids because we learned that LAUSD gave all their students a Chromebook, but they planned to take it away after graduation. We negotiated for a month to get the kids to keep the devices. That is an example of the systems work we do, getting the systems to work together to serve kids better."

Higher Education Leader

66

"We collaborate with other campuses in the CSU all the time. Sometimes faculty are interested in the same research topic. We collaborate with CSUs in LA and we have a formalized arrangement called the CSU5. I told the Chancellor at UCLA that we have faculty doing some type of collaborative research with every single UC in the state, not just UCLA. On a large scale, that would be a system issue to address."

Nonprofit Leader

Some stakeholders express the need for systemwide leadership to advance innovative student success initiatives

Need for systemwide leadership System partners need a unified leadership approach to develop long-term solutions to challenges like closing the digital divide, addressing students' food insecurity, and attaining financial investments from policymakers, to make the system more equitable

66

"There's no overseer at the state level. Folks have called for a Chancellor to oversee the education system, K12 and postsecondary. If you had somebody like that who could see across systems, then they can think across systems and bring leaders together to react collectively."

Local Civic Leader

66

"We can't tell districts what to do. We're trying to get them to do everything collectively because if something breaks, the rest will be affected. We tried to get everybody on board but in a crisis, it's very hard."

Local Civic Leader

66

"At the state policy level, you had to rely on institutions to make decisions, but they weren't coordinating, and no one was forcing them to coordinate. They kept looking to others to make the decisions for them, but they were hearing that it was local, it was local."

Local Civic Leader

Student success innovations

Leaders across the system are using new approaches to student success during the pandemic. Some stakeholders want to retain the positive changes.

66

"When we put the call out to small businesses in our area, we had no idea how many small businesses would sign up—30 small businesses around the valley signed up. That kind of thinking gives our students hands-on experience that they can put that on their resumes. Employers need to know that pipeline to the future workforce, they have to hang in there with us and help us help them."

Higher Education Leader

66

"We did just get our student success group together. The 10 most important things to work on together in the compact are: college math success; addressing holistic basic needs; equity and anti-racism; transfers from community colleges to four-years; regional enrollment management; recovering post-COVID transition learning loss; onboarding the class of 2021; supporting completers to be successful in this economy; retention; and advising."

Achieving systemwide equity requires action across multiple areas, community engagement plays a critical role in recovery efforts

quity

Stakeholders are committed to elevating equity by expanding access to technology, promoting diversity, and engaging underserved communities

66

"There must be a commitment to equity—distribution of resources to address decades of disinvestment—to bring justice to how this pandemic has disproportionately impacted communities of color. Systems need to commit to equity in real ways.

System leaders have to be willing to admit there is a real problem and that they need help and be willing to listen to those most impacted by these issues—families and students."

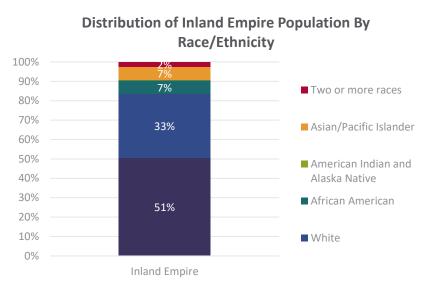
Local Civic Leader

66

"Community engagement involves building trust with communities of color. We want to hear voices, what they need. We need to listen to what communities are telling us are challenges--empowering, building trust, and acknowledging that we have systems that haven't worked."

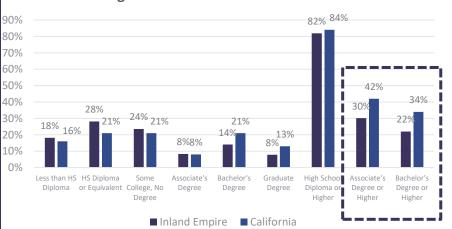
K12 Leader

The Inland Empire is similar to the Los Angeles region in demographics, but trails the state average in both educational attainment and A-G completion

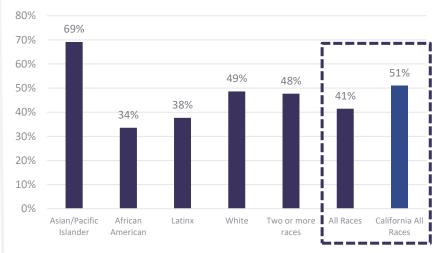


Note: In our research and equity frameworks we generally prefer the terms "Latinx" and "Black." but some data sources still use the terms "Hispanic," "Latino," and "African American." We keep the original term from the original data source in order to maintain fidelity to the data, for example, in the graph above. Inland Empire Population Aged 25 and Older by

Highest Level of Education Attained



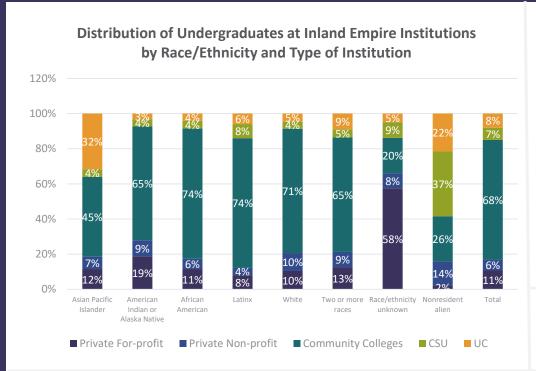
Percentage of Inland Empire High School Students Meeting A-G Eligibility Requirements



14% unemployment

California: 15% unemployment

Only two of the Inland Empire's fastest growing occupations require postsecondary education, indicating that the faster-growing jobs in the region may not all offer sustainable wages and career growth

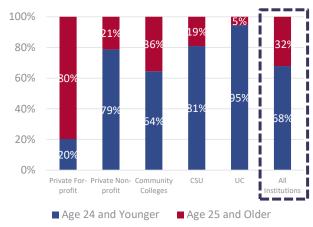


10 Fastest Growing Occupations in the Inland Empire

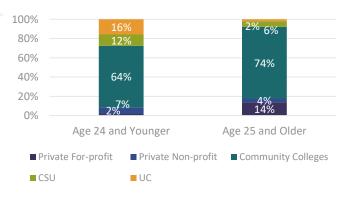
Occupation	Education Required	% Change
Food Processing Workers, All Other	No formal educational credential	77%
Machine Feeders and Offbearers	No formal educational credential	47%
Home Health Aides	High school diploma or equivalent	43%
First-Line Supervisors of Helpers, Laborers, and Material Movers, Hand	High school diploma or equivalent	42%
Personal Care Aides	High school diploma or equivalent	40%
Software Developers, Applications	Bachelor's degree	37%
Roofers	No formal educational credential	37%
Structural Iron and Steel Workers	High school diploma or equivalent	36%
Brickmasons and Blockmasons	High school diploma or equivalent	36%
Nurse Practitioners	Master's degree	36%

Note: Regional information is based on Metropolitan Statistical Areas (MSAs). As a result, it may undercount occupations from rural sections of the regions that are not part of an MSA. Occupations were excluded if the base year employment did not exceed 1,500.

Distribution of Undergraduates at Inland Empire Institutions by Age



Distribution of Undergraduates at Inland Empire Institutions by Age and Type of Institution



Source(s): U.S. Department of Education, Integrated Postsecondary Education Data System, Full-Year Enrollment Survey 2018; U.S. Department of Education, Integrated Postsecondary Education Data System, Fall Enrollment Survey; CA Employment Development Department

Conversations in the Inland Empire elevated the following key themes regarding stakeholder needs and equity

- 1. Education remains a priority for students, but the value proposition of a postsecondary education is shifting
- 2. Limited funding and capacity restrain equitable approaches to policy and practice for system stakeholders
- 3. Displaced workers require innovative training to endure uncertain economic conditions
- 4. The role of higher education institutions is evolving; leaders exploring strategies to better address students' basic needs
- 5. An inflexible postsecondary education system impedes intersegmental collaboration
- 6. The COVID-19 impact has exacerbated the digital divide
- 7. Higher education institutions' transition to online learning has left students feeling less supported
- 8. Without a centralized student data reporting systems, education partners face barriers tracking students



Stakeholders across the Inland Empire expressed student needs and challenges, as well as system barriers and opportunities for redesigning with equity (1 of 4)

Shifting value proposition

Students are skeptical of the value proposition of higher education given the high cost and current quality of online learning; this is having an impact on students' choice of institution and enrollment decisions this year, and could also impact persistence and retention going forward

66

"I never considered taking off a semester, but I know someone who did. She wasn't retaining the material and didn't want to pay the money to not retain information. So, she didn't drop out but is taking a leave. Another person said she would take classes that are not important to her major. She is taking gen ed courses now instead of the more important classes for her major. I did the same thing; taking gen ed and electives."

66

"Deciding where I wanted to go was harder because I was thinking about what would be easier: to attend a school where I have to stay there or make it easier for my parents by staying home and going to school nearby. I decided to go to La Sierra because I liked their responses regarding benefits to me. I had other options, I wanted to attend UC Santa Barbara. It was difficult because it was more expensive."

Student

Student

Limited funding and capacity

Funding inequity and budget cuts exacerbate current challenges; tight margins and limited capacity challenge the ability to redesign the postsecondary system to be focused on equity

66

"I have kids at Cal States who don't have award letters yet. They started school and don't have money. Those systematic barriers that are happening disproportionately affect low-income kids. They tried to tell kids how to get access to an EBT card because they aren't enrolled and don't have access to the pantry. There has to be an increase in student support staff."

Non-profit Leader

66

"The system isn't equitably funded. The community colleges are the champions of equity, yet victims of inequity. You can't provide holistic services with resources that are just not there. When we look at Cal Grant, how our students are funded, our students don't get access to Cal Grant because we have lower tuition."

Higher Education Leader

Stakeholders across the Inland Empire expressed student needs and challenges, as well as system barriers and opportunities for redesigning with equity (2 of 4)

Displaced workers

A lack of short-term, flexible credentialing programs linked to existing and emerging jobs limits opportunities for displaced workers to retrain and recover 66

"We have adults at home who could be upskilling right now, but don't have technology or access to do that. How can we support the upskilling needs of adults and the instruction for the kids? There is a huge population that needs resources. All our displaced workers should have a connection that helps them prepare for more than a minimum wage job after this. This needs to be at the forefront. I don't want to train people to go back to minimum wage jobs."

Workforce Partner

66

"We need work-based learning that can get folks into jobs that doesn't make them compromise. How do you structure that in a way that allows them to play all the roles they have to play in life? You can do the dual generation approach in Inland Empire."

Workforce Partner

Institutional role

Higher education is challenged by evolving institutional roles, including advancing social justice and equity reforms 66

"I don't know if public higher education has really grappled with the expectation that the public higher education institutions are to be social service agencies. We need partnership with county social services and other organizations that can connect our students. Because we have responded to give students what we thought they needed, it continues to build higher and higher expectations of us. So we have to come to grips with: Are we going to be mental health agencies? Are we going to be homeless shelters? Are we going to be all the kinds of things that are real needs for our students?"

66

"The school has gotten a lot of bad attention for how they have responded to racial justice issues. They took a long time to address George Floyd, a week or longer. There was controversy, and students who were unhappy with how administration has dealt with racial issues."

Student

Stakeholders across the Inland Empire expressed student needs and challenges, as well as system barriers and opportunities for redesigning with equity (3 of 4)

Policy and intersegmental collaboration

Digital divide

K12, higher education and workforce stakeholders believe they don't have the flexibility to meet student needs for access and convenience that could make students' experiences more streamlined, relevant and affordable (e.g., transfers, microcredentials, workbased learning, etc.)

66

"The transfer—ADT—is an example of a program from the state that was supposed to strengthen the transfer process, but it's a mystery to most students; even those that qualified."

66

"We need a much more dynamic work-based learning and experiential learning piece to our community college system. It's the missing pin to the experience we provide our students. Simple changes—most work experience are capped at 16 units, so they do that as a very small part of their elective experience."

66

"Someone creates a bank of classes that are vetted and A-G approved. Students could take them on their own and it wouldn't take away from their district. Sometimes, districts don't want students to do that because it would mess up their funding."

K12 Leader

P16 Partner

66

The digital divide—
access to and cost of
both devices and
internet connectivity—
has been fully exposed
and exacerbated by
COVID-19

"I was looking on my school's website and they were trying to provide Wi-Fi with companies. But it can get pricey and now my mom has an internet bill. If we could do something about that, that would be incredible. There's a lot of underprivileged families that can't afford Wi-Fi or internet connection. It's important right now. How can we expect students to do well when their Wi-Fi is cutting off, they're missing lectures, they're getting kicked out of Zoom meetings. It's important.

66

Higher Education Leader

"I think with my school, they're trying to provide devices they can loan out, or having Wi-Fi connections to let students park in the parking lot and get the Wi-Fi connection. It's a huge requirement to do online school and a lot of people can't afford it. I hate for that the be the reason for them to stop their education. Internet is critical and important."

Student

Stakeholders across the Inland Empire expressed student needs and challenges, as well as system barriers and opportunities for redesigning with equity (4 of 4)

Fransition to online

The transition to a fully online school experience created challenges, including barriers to engaging and enrolling, difficulties learning online, and a lack of connection and support



"When you are in person, you get to know people better. I would go talk to my teachers, tell them where I am struggling, and I would stay after school to get tutoring and help. But I don't know how that will be virtually. I hope if I need help from a teacher, they will have time to work with me personally."

66

"With professors there's a lot of lapse in knowledge about how to guide students with virtual learning—with misinformation from professors because they're not used to virtual classes. It's new to them. Not only do they struggle, but as students we struggle even more. So, when they don't know what's going on, it affects us. If we could get teachers more training, they could guide us to success, and it would benefit everyone."

Student

Student

Data systems

Tracking and supporting students throughout the postsecondary system remains challenging for some system partners due to limited student data reporting access and availability



"Data is another barrier.
We need a data system to track students who apply to community colleges seamlessly. FAFSA data that can flow easily throughout system. A data system needs to be a priority."

P16 Partner

66

"We need to look at data infrastructure. While we have commitments to programs "A, B and C", we need to know who benefited and who didn't. When people give presentations about our great graduation rate, I want to hear about the students who are in the 10% who aren't achieving."

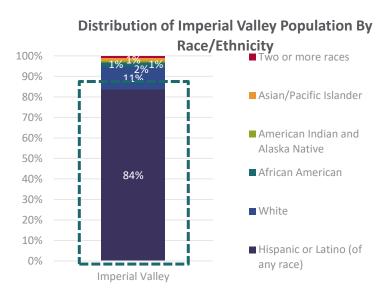
Higher Education Leader

66

"Before COVID 25% of our adults had some college and no degree. Lots of folks had to withdraw from school in spring. We tried to track them but are not sure how many will re-enroll in fall. We will need additional support."

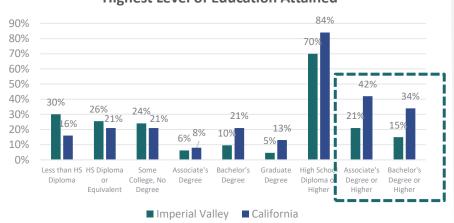
P16 Partner

Located in the southeastern corner of the state, the Imperial Valley is 84% Latinx and has the lowest educational attainment and A-G completion rates of the 5 regions

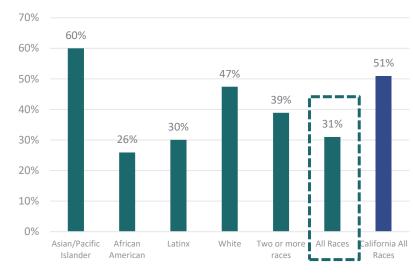


Note: In our research and equity frameworks we generally prefer the terms "Latinx" and "Black," but some data sources still use the terms "Hispanic," "Latino," and "African American." We keep the original term from the original data source in order to maintain fidelity to the data, for example, in the graph above.

Imperial Valley Population Aged 25 and Older by Highest Level of Education Attained



Percentage of Imperial Valley High School Students Meeting A-G Eligibility Requirements

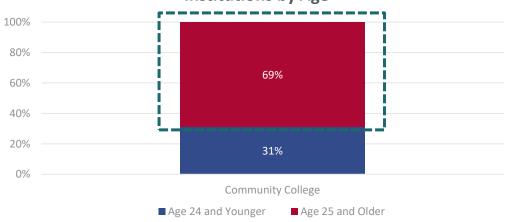


27% unemployment

California: 15% unemployment

The majority of undergraduates attending the Imperial Valley's only public institution of higher education are over the age of 25, more than double the percentage in other regions

Distribution of Undergraduates at Imperial Valley Institutions by Age



Note: The Imperial Valley only has 1 community college (data shown here) and 1 private non-profit adult education program (for which data were not available)

10 Fastest Growing Occupations in the Imperial Valley

		,
Occupation	Education Required	% Change
Security Guards	High school diploma or equivalent	49%
Personal Care Aides	High school diploma or equivalent	38%
Combined Food Preparation and Serving Workers, Including Fa	st Food No formal educational credential	28%
Heavy and Tractor-Trailer Truck Drivers	Postsecondary non-degree award	21%
Laborers and Freight, Stock, and Material Movers, Hand	No formal educational credential	20%
Social and Human Service Assistants	High school diploma or equivalent	17%
Waiters and Waitresses	No formal educational credential	17%
Registered Nurses	Bachelor's degree	17%
General and Operations Managers	Bachelor's degree	16%
Retail Salespersons	No formal educational credential	15%

Conversations in the Imperial Valley highlighted regional stakeholders' commitment to equity and diversity

- 1. Stakeholders believe all levels of the system need to prioritize and commit to racial and social justice
- 2. Even though institutions are working to provide additional support, the crisis of solving for basic needs—food, housing, childcare and more—is greater; this coupled with their online learning experience creates a challenging enrollment
- 3. Due to fear of contracting and/or transmitting the virus to family members, students avoid in person work, lose wages and jobs
- 4. The digital divide is deep and even more pronounced in rural areas. Some students have little to no opportunity for connectivity, losing the ability to participate in online learning.
- 5. Because of low quality and lack of faculty engagement, students don't see the value of distance learning
- 6. Strong partnerships between education and workforce stakeholders are central to student support initiatives across the region
- 7. Funding strategies in higher education do not prioritize Black, Latinx nor adult students—innovative strategies require a focus on equity
- 8. Leaders fear the combination of the pandemic and flu season will worsen the long-term community health impact

Pandemic effects are deeply impacting students' ability to secure basic needs and succeed in online learning—with internet access, food insecurity, and safety concerns topping the list (1 of 2)

66 66 "Based on student survey, "We have continued to "For students, they admit Meeting basic needs the major need is food, provide food and have very publicly that they're Students rely more on followed by school supplies, served both students and experiencing depression colleges and because of what we're living and thirdly technology." **families.** We collaborate universities for basic through. We have virtual with food banks to serve needs to successfully families. That need has support for staff, virtual participate in online tutoring but not enough." been increased." learning **Higher Education Leader Higher Education Leader Higher Education Leader** 66 66 66 "My mom is a teacher. She "My grandpa passed Health risks and Students and away from the virus. It has an underlying condition financial loss community leaders took a big toll on my which makes her risk and fear viral community family. I did think about so do I. I lost my job not going back this spread, resulting in because I couldn't put us at deep financial and

semester."

human impacts

Student

risk."

"I wanted to make sure my team is ready to go, that their family was well and that they were economically well because I can't send sick people to help sick people. We are really striving to be COVID free."

Local Civic Leader

Student

Pandemic effects are deeply impacting students' ability to secure basic needs and succeed in online learning— with internet access, food insecurity, and safety concerns topping the list (2 of 2)

Digital divide

Limited internet access and intermittent outages are prominent in the region, suggesting the need for broadband infrastructure investments

66

"Access to internet and other resource is an issue for students, especially for those living across the border. They need access to public, free wi-fi."

66

"What also worries me is for students who are bi-national that live across the border.

Now that they are remote, I don't know if they have the same access to resources. I don't know if these students are going to have the same experiences in the virtual

66

"We've been experiencing outages lately. The internet gets unstable at 2:30 PM every day, and school isn't even in session yet. What's going to happen next week when school starts?"

P16 Partner

P16 Partner

Higher Education Leader

Less engagement with online learning

Students feel online learning is less engaging and not comparable to traditional learning. This value proposition does not justify the costs from their perspective.

66

"Some instructors are doing a good job having Zoom sessions that make it feel like you're in class and other instructors are leaving you to do it alone. Why am I paying for this? No student interaction or feedback."

66

environment."

"The instructors should be expected to perform at their best level like they expect the students to do. We need to get what we're paying for!" 66

"You have to pay to do your homework! It doesn't make sense when we already have Canvas. I dropped a class because it charged an extra \$119 dollars for the companion site to access the online homework."

Student

Student

Student

Partnerships, funding innovations, and commitments to social justice and equity remain crucial for recovery efforts, despite stakeholders' concerns about long-term effects of the pandemic (1 of 2)

Partnerships and collaborations

System stakeholders
want more
collaboration but desire
a unified approach,
especially between
education and
workforce partners

66

"We partnered with Microsoft to get people access to information. Microsoft provided a chat robot tool that can be translated into any language. Through artificial intelligence, we could load hundreds of pages of information about our programs."

Workforce Partner

66

"When a crises hits, policy makers want to spend energy on a new grant program or new branding efforts over here. I'm all for centralizing the message, but the public workforce system is connected. We're full of partners doing the work already."

Workforce Partner

66

"We want to build more coalitions to foster going to college in Imperial County. We will have to do more outreach to districts and college counselors, and maybe extend our outreach to 8th and 9th grade, so we can start that pipeline or pathway earlier."

Higher Education Leader

Funding innovations

Funding systems must change to advance equity and foster innovation—general approaches are ineffective 66

"The whole CSU system took a 10% cut on our budget because of the economic crisis resulting from COVID in California. The areas that tend to get cut are oftentimes are not viewed as mission critical but are very important for student success. A major issue is making sure we keep the support services."

Higher Education Leader

66

"Historically, we've been under resourced by SDSU and CSU, which has made it difficult to provide the flexible response to demand for programs and services in the Valley. We had high hopes for equity and support for our black students before the pandemic. This pandemic has put breaks on that."

Higher Education Leader

66

"The CSU lost a billion dollars in the last recession and we haven't even gotten to where we were prior to the last great recession, even before COVID. So, now with this budget cut we have to do more with less in a more complex environment."

Higher Education Leader

Partnerships, funding innovations, and commitments to social justice and equity remain crucial for recovery efforts, despite stakeholders' concerns about long-term effects of the pandemic (2 of 2)

-asting effects of COVID-19

Leaders fear the coming flu season may exacerbate the impacts of COVID-19 in their communities, a significant factor limiting recovery efforts 66

"We are anxious about the long-term outlook of how we come out of this. We are underserved, and we've had a lot of risk factors present for COVID, and we don't have a lot of health supports. We're afraid we don't come out of it, and it may become endemic to us."

66

"We're still navigating unchartered waters right now because we have the flu season coming in, and we still we haven't eradicated COVID. We're going to live that in roughly another month or so."

P16 Partner

Regional Civic Leader

Equity and social justice

Postsecondary education recovery calls for a commitment to social justice and equity.
Stakeholders agree that the system must address the region's diverse culture and rich heritage.

66

"Assimilation to white values is not going to be effective, nor should it be the plan to create equity for students of color. People are afraid to touch the master plan because it's all about resources and power."

Higher Education Leader

66

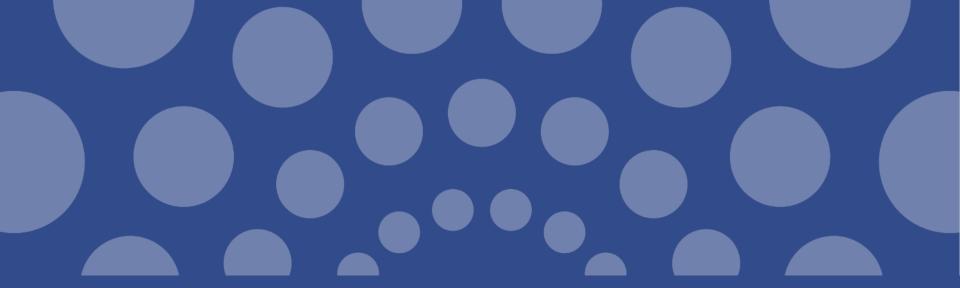
"In rural areas, I do feel that that we don't have equal access. It's also important to note that, it's not just as simple as saying now we making all these courses online available."

Regional Civic Leader

66

"At end of day we all deserve respect, quality education, access to opportunities even as we are different. We want to see a commitment to social justice."

Higher Education Leader



Thank you! Education-First.com

